



Access Our Services Remotely

Access Our Website at acdjfs.org

This is the easiest way to find out information for Child Support, Public Assistance, Workforce, and Protective Service programs.

Drop Off Documents

Documents for all programs can be placed in agency drop boxes, which are located at each lobby entrance.

Child Support

CSEA clients can contact workers and see account info at <http://jfs.ohio.gov/ocs>
Clients can submit payments at Ohio CSPC, PO Box 182372, Columbus, OH 43218 or at <https://oh.smartchildsupport.com> or placed in the lobby drop box.
CSEA can be reached at 440-994-1212 or 1-800-935-0242

Child Care

Please call 440-998-1110 for assistance and your call will be directed to the appropriate individual.

Public Assistance Programs

www.benefits.ohio.gov

The above link allows you to apply, renew, or make changes for cash, food and medical assistance. Documents can be dropped off, uploaded to your Ohio Benefits account, or emailed to: Ashtabula-Verifications@jfs.ohio.gov.

Call to request an application, or to report changes at 1-440-998-1110 or 1-800-935-0242.
Medicaid only applicants or recipients who are applying or renewing benefits call 1-844-640-6446.

Adult Protective Services

Adult Protective Services staff will remain accessible during normal business hours, Monday-Friday, 8:00 a.m. to 4:30 p.m. and will continue to provide emergent coverage. Phone 440-997-7777 to report abuse, neglect, or exploitation of senior citizens.

Workforce and OhioMeansJobs Services

If you have internet access, you can utilize ohiomeansjobs.com
If you have any questions, please call 440-994-1234 from 8 a.m. to 4:30 p.m.

Transportation

If you are under age 60, please call 440-994-1220
If you are over age 60, please call 440-994-2032

*If you have questions regarding any of the above information, please call 440-998-1110.