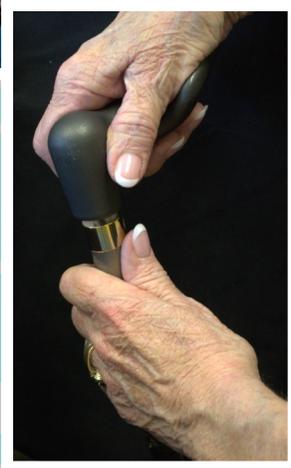
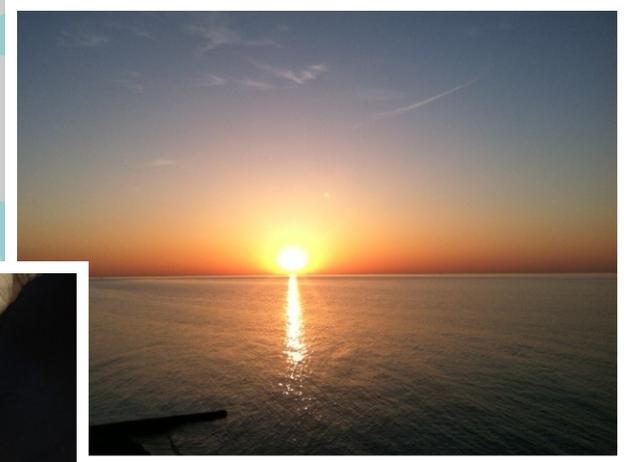
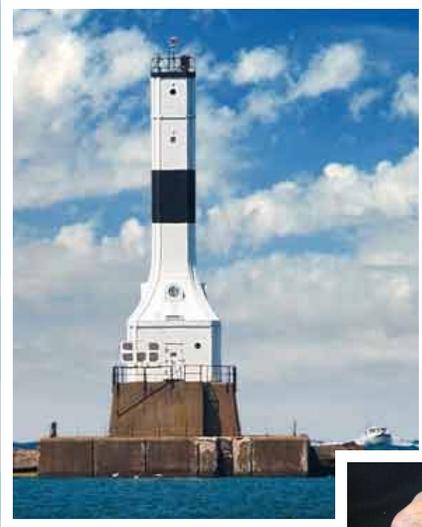




ASHTABULA COUNTY SENIOR SERVICES LEVY



2012 ANNUAL REPORT



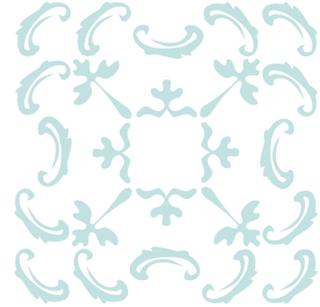


ASHTABULA COUNTY SENIOR SERVICES LEVY



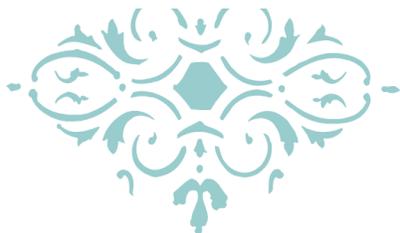
ASHTABULA COUNTY SENIOR SERVICES LEVY

2012 ANNUAL REPORT



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LETTER FROM THE BOARD OF COUNTY COMMISSIONERS

The Ashtabula County Board of Commissioners is pleased to provide the 2012 Annual Report of the accomplishments made possible through the Ashtabula County Senior Services Levy. The primary goal of the Senior Services Levy is to help senior citizens remain in their own homes as long as is safely possible. To achieve this goal, the 1 mill Senior Levy creates funding necessary to provide a number of programs and services that assist seniors in various ways. During the past 12 years, programs have been initiated or maintained with many seniors benefiting from one or more services.

As you review our annual report, you will find detailed information about our clients, services and spending. Not only does Senior Services enhance the lives of seniors, but it also benefits thousands of Ashtabula County residents who are caring for older loved ones while also working and raising children. The program supplements the work of family caregivers and helps spouses stay together despite disabilities that might otherwise force them to live apart.

In these challenging financial times, it is difficult to meet the growing needs of Ashtabula County's senior citizen population. The investment made by the voters of Ashtabula County ensures the continuation of invaluable programs that enable our seniors to remain independent and continue living in their homes longer. As we progress into the 13th year of the Senior Services Levy and our population ages, we have seen the need for Senior Services programs begin to climb. According to the 2010 U.S. Census, 21.8% of Ashtabula County's population is age 60 and older.

The services would not be possible without the support of the voters and taxpayers of Ashtabula County who have passed a one-mill property tax levy so that services to county residents age 60 and over may continue to be easily accessible. We are grateful to the members of the Ashtabula County Senior Ser-

vices Levy Advisory Board for the countless hours they have spent attending meetings and advising us regarding the best use of levy dollars. We recognize and appreciate the efforts of the Executive Director and staff of the Department of Job and Family Services who diligently strive to efficiently administer these programs to the community. As Commissioners, we pledge to continue to provide high quality care with careful stewardship of the community's tax dollars.



Peggy Carlo
President



Dan R. Claypool



Joe A. Moroski



THE ASHTABULA COUNTY SENIOR SERVICES LEVY

The **Ashtabula County Senior Services levy** is a five-year, one-mill property tax levy that generates approximately \$1.5 million per year. The Levy provides funding for programs that enhance the well-being of Ashtabula County seniors. These programs are available in every township of the county and help residents age 60 and over. Some of the services provided assist area seniors with overall health and wellness, transportation needs, and avenues for social outlets. Spending of Senior Levy funds has been determined through surveys, studies, recommendations by the Senior Levy Advisory Board, and the growing needs of Ashtabula County seniors. The program categories funded by the Senior Services Levy are:

- In-Home Care
- Prescription Assistance (PAS)
- Education and Wellness
- Protective Services
- Transportation

Since its inception in 2000, the Senior Levy has offered more than a decade of services and programs throughout Ashtabula County, meeting the basic needs of seniors. Every township, city, and village in our county has seniors who have benefited from one or more levy funded programs.

The Ashtabula County Department of Job & Family Services administers the funds collected from the levy on behalf of the Ashtabula Board of County Commissioners.

Thank you to the following agencies for their continued support in providing these services:

Ashtabula County Community Action Agency

Ashtabula County Council on Aging

Ashtabula County Department of Job & Family Services

Ashtabula County Transportation System (ACTS)

Ashtabula Regional Home Health Services

Catholic Charities of Ashtabula County

Comfort Keepers

Conneaut Human Resources Center

Country Neighbor Program, Inc

Faith In Action Caregivers

Geneva Area Seniors Corporation



LETTER FROM THE ADVISORY BOARD CHAIR AND EXECUTIVE DIRECTOR:

With great pleasure we join the Ashtabula County Board of Commissioners in presenting the 2012 Annual Report of the Ashtabula County Senior Services Levy.

Year after year your Levy has proven its' effectiveness. The success of your Levy is due in large part to the dedicated volunteers of the Senior Services Levy Advisory Board, who contribute hundreds of hours to oversee the levy's programs, providers and expenditures. In addition, the Levy enjoys the support of outstanding companies and human service organizations and their employees who deliver its' services; the Senior Centers in Ashtabula, Geneva, Conneaut, and Orwell; and the expertise of committed Job & Family Services staff.

The challenges facing the Senior Services Levy continue to grow in tandem with the growing population of Ashtabula County senior citizens, age 60 and over. Rising costs, especially of food and fuel, make it increasingly difficult to respond to the growing need of requested services. Your Advisory Board has been diligent in prioritizing existing programs while remaining sensitive to the needs of the community. As always, the goal is to continue funding programs that protect the health and well-being of Ashtabula County's most vulnerable citizens. Without this Levy, hundreds of seniors would not receive programs like Home Delivered Meals, Transportation, Homemaker Services and Adult Protective Services.

On behalf of those we serve, we'd like to thank the citizens of Ashtabula County for your continued support and investment in the Senior Services Levy. Your vote keeps these vital programs from ending, leaving many of our neighbors with viable options to receive much needed care ... care that may not have otherwise been available.



Sincerely,

Paul Fuller

Chairman,
Senior Services Levy Advisory
Board

Patrick J. Arcaro

Executive Director,
Ashtabula County Department of
Job & Family Services

2012 SENIOR SERVICES LEVY ADVISORY BOARD:

The Ashtabula County Senior Services Levy Advisory Board is comprised of volunteer members that have been appointed by the Ashtabula Board of County Commissioners. Members of the advisory board represent Ashtabula County' wide geographical area and serve three-year terms.

Board members act to advise the Ashtabula County Department of Job & Family Services and the Board of Commissioners in the development, coordination of programs and services for seniors 60 and over in Ashtabula County.

The Senior Services Levy Advisory Board supports our community's seniors through evaluating and monitoring quality programs for this vulnerable population. They are responsible for educating our community about the levy and reviewing current and proposed programs that meet the basic needs of our seniors.

Our board members support programs that promote independent living for our senior population so that seniors can maintain their independence and dignity while remaining in their own homes.

2012 ADVISORY BOARD

- Paul Fuller, Chairman
- Jerome Brockway, Co-Chairman
- Reverend Neroy Carter
- Mary Clark
- Thomas Fleming
- Pat Weston-Hall
- Randy Jones
- Tammy Ledford
- Mary Pepperney
- Marlene Sartini
- Dianne Solembrino
- Michelle Thompson
- Pat Vensel
- Patrick J. Arcaro, Ex-officio



SENIOR SERVICES LEVY ADVISORY BOARD BIOGRAPHIES:

Patrick J. Arcaro, Ex-Officio – Mr. Arcaro received his Bachelor's degree in Political Science from Gannon University and earned a Master's degree in Public Administration from Cleveland State University. He has served as Executive Director of the Ashtabula County Department of Job & Family Services since 2004.

Jerome R. Brockway Ph.D., Senior Services Levy Advisory Board Co-Chairman – Dr. Brockway earned both his Bachelor and Master degrees from Bowling Green State University, and his Ph.D. from The Ohio State University. Dr. Brockway is currently the Superintendent of A-Tech Ashtabula County Technical & Career Campus.

Rev. Neroy Carter – Reverend Carter received his Bachelor's of Theology in Apostolic Studies from Apostolic Bible Institute, St. Paul, Minnesota. He is pastor emeritus of New Hope Pentecostal Church and Executive Director of Ridgeview Terrace and Terra Quest, Ashtabula, Ohio.

Mary Clark – Ms. Clark has more than twenty-five years of experience as a volunteer. She is a past recipient of the "Volunteer of the Year" award from the Trumbull Mobile Meals program.

Thomas Fleming – Mr. Fleming attended Rio Grande College and Cincinnati College of Mortuary Science. He is currently the co-owner and president of Fleming & Billman Funeral Home in Ashtabula, Geneva and Jefferson, Ohio.

Paul Fuller, Senior Services Levy Advisory Board Chairman – Mr. Fuller obtained a Bachelor's Degree from Gannon University and a Master of Public Administration from Cleveland State University. Before retiring in 2004, Mr. Fuller was Executive Director for the Ashtabula County Department of Job & Family Services.

Randy Jones – Mr. Jones is a graduate of Edinboro University. He is presently the Executive Director for the United Way of Ashtabula County.

Tammy Ledford – Tammy Ledford has an Associates Degree in Computer Science from DeVry Institute of Technology and a has Managing Manicurist Cosmetology license with the State of Ohio. She is The Right Track Director (after school at risk program for grades 2-5 for the Conneaut Area City Schools) at the Conneaut Human Resources Center and an independent contractor with Styles by Diane Salon located in Austinburg Nursing and Rehabilitation Center.

Mary Pepperney—Mary Pepperney earned her Masters degree from Loyola University, New Orleans, holds a Graduate Certificate in Clinical Bioethics from Cleveland State University and is a Licensed Social Worker. Ms. Pepperney has served as Community Facility Coordinator at Hospice of the Western Reserve in Ashtabula County for eight years.

Marlene Sartini – Ms. Sartini holds a Graduate Certificate in Bioethics and a Masters of Arts in Philosophy from Cleveland State University and is a Registered Nurse. Prior to retiring, she was the Director of Community Support Services for the Ashtabula County Board of Developmental Disabilities.

Dianne A. Solembrino – Ms. Solembrino holds a Masters Degree of Social Sciences from Case Western Reserve University and is a Licensed Independent Social Worker. Prior to retirement she was Executive Director for the Ashtabula County Children Services Board.

Michelle Thompson – A graduate of Bowling Green State University, Ms. Thompson earned a Bachelor of Science in Gerontology. She is currently Administrator at the Austinburg Rehabilitation Center in Ashtabula, Ohio.

Pat Vensel – Mrs. Vensel is retired from the A-Tech Ashtabula County Technical & Career Campus after teaching English there for nearly thirty years. Mrs. Vensel is a former business owner and longtime resident of Geneva-on-the-Lake.

Patricia Weston-Hall – Ms. Weston-Hall has a Bachelor of Arts Degree from Ohio University and a Masters Degree in Social Work Administration from Case Western Reserve University. She is currently the Chief Executive Officer of Glenbeigh an affiliate of the Cleveland



ASHTABULA COUNTY SENIOR SERVICES LEVY

2012 SENIOR SERVICES LEVY FUNDING SUMMARY

JANUARY 1, 2012-DECEMBER 31, 2012

The information provided on the following pages contain the 2012 expenditures of the Ashtabula County Senior Services Levy. The financial information presented provides a picture of the level of funding allocated amongst the providers for programs funded under the Levy.

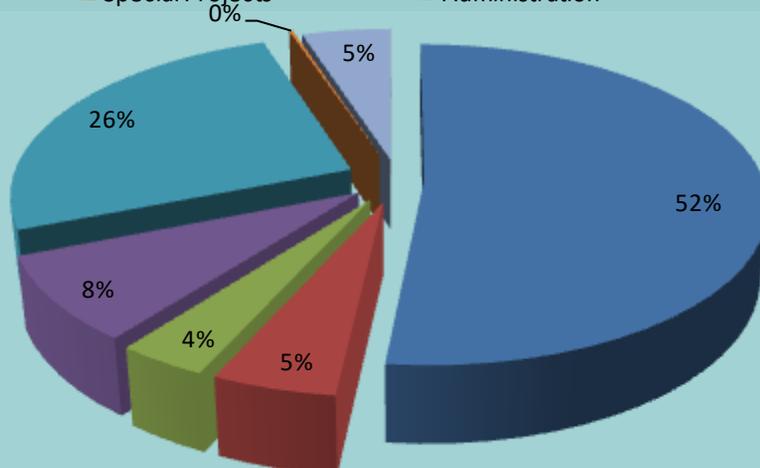
2012 EXPENDITURES

In Home Care	
<ul style="list-style-type: none"> •Home Delivered Meals •Personal Care •Homemaker •Chore 	\$784,214.85
Education and Wellness	\$ 75,722.14
Prescription Assistance	\$ 55,258.77
Protective Services	\$129,435.58
Transportation	\$392,516.17
Special Projects	\$ 3,164.24
Administration	\$ 75,176.53
Total	\$1,515,488.28

2012 Expenditures

January 1, 2012 - December 31, 2012

- In-Home Care
- Education and Wellness
- Prescription Assistance
- Protective Services
- Transportation
- Special Projects
- Administration





2012 EXPENDITURES BY PROVIDER



Agency	Amounts
Ashtabula County Community Action Agency	\$ 305,596.75
Ashtabula County Council on Aging	\$ 29,526.44
Ashtabula County Department of Job & Family Services (Adult Protective Services, Administration and Transit Co-ordinator)	\$ 211,502.77
Ashtabula County Transportation System (ACTS)	\$ 69,508.20
Ashtabula Regional Home Health Services	\$ 115,229.50
Catholic Charities of Ashtabula County	\$ 50,944.00
Comfort Keepers	\$ 110,047.49
Conneaut Human Resources Center	\$ 49,393.69
Country Neighbor Program, Inc.	\$ 503,316.17
Faith In Action Caregivers	\$ 23,098.73
Geneva Area Seniors Corporation	\$ 47,324.54
Total	\$ 1,515,488.28





PROGRAMS FUNDED BY
THE ASHTABULA COUNTY SENIOR SERVICES LEVY

In Home Care Program

In-home care programs provided by the Ashtabula County Senior Services Levy are as follows: home delivered meals, personal care, chore services and homemaker services. These programs allow seniors extra care options that fit the needs of their situation, whether it is receiving a hot meal or assistance with household tasks. The purpose of these programs is to offer a household-orientated alternative to institutional care for frail or homebound individuals.

Chore

Ashtabula County Council on Aging, Conneaut Human Resources Center, and Country Neighbor Program, Inc. offer chore services to seniors. This service is designed to improve, restore, and maintain a clean and safe living environment through the performance of minor household repairs that are beyond the senior's capability. This service offers seniors assistance while still allowing them to maintain a sense of self sufficiency.

Hours Provided in 2012	
Provider	Hours
Ashtabula County Council on Aging	475
Conneaut Human Resources Center	134
Country Neighbor Program	298
Total	907

"Our Handyman (Chore) services are well received and utilized by surrounding areas of Jefferson, Austinburg and Geneva in addition to Ashtabula."

-Lucille Hensley, Executive Director, Ashtabula County Council on Aging

Homemaker

The homemaker program provides supportive daily living services to seniors enabling them to continue living independently in a safe, clean and healthy environment. This program assists the senior with housecleaning, laundry, meal planning, kitchen care, and other simple homemaking tasks.

Hours Provided in 2012	
Provider	Hours
Comfort Keepers	5,717
Conneaut Human Resources Center	1,201
Country Neighbor Program	2,595
Total	9,513

Personal Care

The personal care program provides basic health maintenance and/or personal hygiene assistance to individuals in their homes who are unable to manage these tasks on their own. This care assists seniors in their Activities of Daily Living (ADL's) and Instrumental Activities of Daily Living (IADL's) but not at the level provided in a nursing home. This program includes, but is not limited to, trained paramedical care, bedside nursing therapy (i.e. occupational, physical, or speech), and personal hygiene which may include using the tub, shower, and partial bath techniques.

Hours Provided in 2012	
Provider	Hours
Ashtabula Regional Home Health	4,813
Country Neighbor Program	1,588
Total	6,401



Home Delivered Meals

Ashtabula County Community Action Agency and Country Neighbor Program, Inc. offer nutritious meals to seniors who may be homebound due to an illness or are unable to prepare their own meals. These providers can offer up to one meal a day five days a week delivered to the home of the senior.

Hours Provided in 2012	
Provider	Hours
Ashtabula County Community Action Agency	36,026
Country Neighbor Program	16,934
Total	52,960



Mary has been receiving meals with Ashtabula County Community Action Agency for a little over a year. She is homebound, uses a walker and cannot go shopping for herself. She no longer feels confident preparing meals by herself in her kitchen.

Prescription Assistance

Since 2000 the Prescription Assistance Program (PAS) has been offering seniors the help and support needed with obtaining low or no cost prescriptions. Originally, the program was created to assist residents ages 60 and older gain access to prescription drug assistance programs offered by pharmaceutical manufacturers. However, since Medicare Part D has gone into effect, caseworkers have assisted seniors with the often confusing paperwork associated with Medicare Part D. During the lifetime of the Levy, the program has saved area seniors millions in prescription costs.

Four area agencies: Ashtabula County Council on Aging, Conneaut Human Resources Center, Country Neighbor Program, Inc., and Geneva Area Seniors Corporation, offer assistance to seniors in every Township of Ashtabula County. Caseworkers are available for seniors, by appointment, to explore options available through this program.

In 2012, the Prescription Assistance Program saved area seniors \$469,885.76 dollars in prescription costs.





Education and Wellness:

The Education and Wellness portion of the Senior Services Levy has enhanced the quality of life of seniors by preventing isolation and improving health by offering opportunities for socialization in senior centers and providing information that meets the needs of the aging community.

Senior Centers

Conneaut Human Resources Center, Country Neighbor Program, Inc. and Geneva Area Seniors Corporation receive funding through the Senior Services Levy.

Programs provided at these sites encourage the health and wellness of older adults by providing opportunities to participate in an educational class, learn a new craft or hobby, play BINGO and be a part of a community. These programs offer seniors a place to gather that supports social independence and prevents isolation. This gives the seniors a sense of security and purpose.

Information and Referral:

Funds also provide for “Information and Referral” services through the Ashtabula County Community Action Agency’s – 2-1-1 call center. By calling 2-1-1, seniors can obtain free information about any social, health and human service programs and resources available in Ashtabula County. Over the years 2-1-1 has provided a valuable service that has resulted in positive outcomes and customer satisfaction. The senior citizens of Ashtabula County are being helped and greatly appreciate the programs’ guidance and support.

Hours Provided in 2012	
Provider	Hours
Conneaut Human Resources Center	1,650
Country Neighbor Program	1,028
Geneva Area Seniors Corporation	2,872
Total	5,550

Number of Calls Received	
Provider	Calls
Ashtabula County Community Action Agency	611



“It has been an honor to work with our seniors. We strive for continued success advocating all programs with positive outcomes that support Community Actions mission and commitment to our growing senior population. We would like to share the following true story: A seventy five year old man in Andover Township went to the Andover Bank to apply for a loan to pay for fuel oil o heat his home. The supervisor of the 2-1-1 program had just done a presentation to the Andover Rotary Club regarding the program. The banker was at the presentation and he suggested he call 2-1-1 to see what assistance was available. He took the banker’s advice and contacted 2-1-1. The 2-1-1 specialist was able to make an appointment for the gentleman to come to the Ashtabula County community Action office. They were able to provide help through the Winter Crisis program to get his fuel oil and also get the state HEAP (Heating Energy Assistance Program) credit. To his relief, a bank loan was no longer required.”

*Carmen Kuula, Director of Development
Ashtabula County Community Action Agency*



Protective Services

Elder abuse can occur anywhere; there are no socioeconomic boundaries. Every year senior citizens find themselves the target of abuse, neglect, or exploitation often at the hands of those they trust the most. More seniors find themselves no longer able to provide for their own basic needs due to health or other issues. According to the National Center on Elder Abuse (NCEA), one in ten older persons may experience some type of abuse, but only one in five cases is reported.

Adult Protective Services

The Ashtabula County Department of Job and Family Services' (ACDJFS) Adult Protective Services (APS) unit helps protect the well-being of the citizens of Ashtabula County by investigating allegations of abuse, neglect, or exploitation of community members ages 60 and older. Ohio law mandates this investigation. During the period of July 1, 2011 – June 30, 2012 ACDJFS received approximately 298 reports of abuse.

To Report Elder Abuse, Neglect, or Exploitation, Call the Ashtabula County Department of Job & Family Service's Adult Protective Hotline at:
440.997.7777

Guardianship/Payeeship

Catholic Charities of Ashtabula County provides assistance to those receiving funds from the Social Security Administration who are unable to manage their income. The Payee administers the funds received on behalf of the beneficiary and allots funds for shelter, clothes, food, medical care, and personal comfort.

Provider	Units
Catholic Charities of Ashtabula County	
Payeeship	470 Hours
Guardianship	276 Clients

Guardianship, provided by Catholic Charities of Ashtabula County, helps to protect the most vulnerable members of society. Through legal arrangements, this program ensures that the senior citizens' physical, emotional, and financial needs are met.

Transportation

Ashtabula County encompasses over 702 square miles; it is geographically the largest county in the state of Ohio. Due to its size and rural nature, transportation continues to be a challenge for its aging population. Our seniors may not be able to drive due to medical issues, limited resources, or lack of family living in close proximity.

Miles Provided in 2012	
Provider	Miles
Country Neighbor Program	131,608
Faith in Action Caregivers	17,110
Total	148,718

Ashtabula County Seniors are able to access transportation to medical appointments, work, and social events throughout the county through funding provided by the Ashtabula County Senior Services Levy. The majority of rides provided in 2012 have been for medical appointments both in and out of Ashtabula County.

There are a variety of transportation services and options offered from the following providers: Ashtabula County Transportation System (ACTS), Country Neighbor Program, Inc. and Faith in Action Volunteer Caregivers.





ASHTABULA BOARD OF COUNTY
COMMISSIONERS:
PEGGY CARLO, PRESIDENT
DAN R. CLAYPOOL
JOE A. MOROSKI

ADMINISTERED BY:
ASHTABULA COUNTY DEPARTMENT OF
JOB AND FAMILY SERVICES
PATRICK J. ARCARO,
EXECUTIVE DIRECTOR
4332 Main Ave
Ashtabula, Ohio 44004
440.998.1110 Toll Free 1.800.935.0242

