

**2025  
ASHTABULA COUNTY  
FAMILY GUIDE  
TO COMMUNITY  
RESOURCES**

**DIAL 211**

A 24-hour, free, multilingual,  
confidential telephone  
information service to

**ANY**

social, health, and human  
services programs and resources.

[www.211ashtabula.org](http://www.211ashtabula.org)

[211@accaa.org](mailto:211@accaa.org)

(1-800-874-8545)

Text your zip code to:

TXT211 (898211)

**Funded by:**

Ashtabula Co. Mental  
Health & Recovery Services Board  
Ashtabula Co. Educational Service Center

**Printed by:**

Great Lakes Printing (440) 576-9125

Access.....576-3125  
 ACTS.....992-4411 OR 1-800-445-4140  
 Adult Protective Service .....997-7777  
 Anchor of Hope.....1-877-248-5327  
 Ashtabula City Health Dept.....992-7122/7123  
 Ashtabula Co. Board of DD.....335-1587  
 Ashtabula County Court/Gov't Directory.....576-9090  
 Ashtabula Co. Ed. Service Center.....576-9023  
 Ashtabula Co. JFS.....998-1110 OR 1-800-935-0242  
 Ashtabula Co. Health Dept.....576-6010  
 Asht. Co. Family Resource Ctr. ....994-6044  
 Asht. Co. Juvenile Court.....994-6000  
 Asht. Co. MHRB Board.....992-3121  
 Ashtabula County Sheriff's Dept. ....576-0055  
 Aspire .....576-5599 or 576-6015  
 Beatitude House.....992-0265  
 BrightView Health.....833-510-4357  
 Catholic Charities of Ashtabula Co.....992-2121  
 Children's Services Bd.....998-1811 OR 1-888-998-1811  
 CLE Fam. Cntr Missing Child&Adults.....1-216-232-6470  
 Cleveland Rape Crisis Cntr.....423-2020  
 Community Action Agency.....997-5957  
 Community Counseling Center.....998-4210  
 Conneaut City Health Dept. ....593-3087  
 Conneaut Human Resource Center.....593-5273  
 Conversation Station.....437-5442  
 Country Neighbor Program.....689-0026 OR 437-6311  
 Dream Center.....998-3732  
 Family and Children First Council.....998-8178  
 Family Pride of NEO .....536-5680  
 G.O. Community Development Corp. ....997-0040  
 Glenbeigh Hospital & Outpatient Centers.....563-3400  
 Goodwill Industries.....964-3565  
 H2O.....624-0337  
 HOLA.....210-4222  
 Homesafe.....992-2727 OR 1-800-95-ABUSE  
 HOPELINE .....988  
 Hospice of West. Reserve.....216-383-2222  
 Jefferson Community Center.....576-9052/3922  
 Lake Area Recovery Center.....998-0722  
 Legal Aid.....1-888-817-3777  
 Lighthouse Harvest Foundation.....998-7813  
 Mediation & Conflict Mgt. Services .....576-3227  
 Mya Center .....990-9107  
 OhioMeansJobs Asht. Co. ....994-1234  
 Opportunity for Ohioans w/Disabilities...216-227-3250  
 O.S.U. Extension.....576-9008  
 Red Cross.....216-431-3010  
 Salvation Army.....211  
 Samaritan House.....992-3178  
**SCHOOLS**.....See Employment & Education  
 Signature Health.....992-8552  
 Spiderweb.....576-4547  
 Square One Health.....650-5030  
 Starting Point.....998-3233  
 Steps Towards Success.....576-5599 OR 576-6015  
**SUPPORT GROUPS & AGENCIES**.....See Category  
 Torchlight Youth Mentoring Alliance.....352-2526  
 VA Clinic.....1-866-463-0912  
 Veterans Service Commission.....964-8324  
 Victim Assistance Program.....576-3523  
 What If? Network.....812-6629  
 YMCA.....997-5321  
 YO! Youth Opportunities.....536-4070 OR 994-1232

\*All numbers (440) area code unless  
 otherwise noted\*

## FAMILY & INDIVIDUAL SUPPORT

**ACTS.....992-4411 OR 1-800-445-4140**  
Ashtabula County Public Transportation.

**Ashtabula Co. Board of DD.....335-1587**  
Eval. & assessment, case mgt., respite, access to serv providers; therapy support; indiv. w/ develop. disabilities  
**Early Intervention & Support Administration Depts.**

**Asht. Co. JFS.....998-1110...OR 1-800-935-0242**  
Child Care Services; financial assistance, child support enforcement; Healthcheck; Healthy Start/Healthy Families; Medicaid, Medical transportation; PRC; SSI Case management; training & employment.

**Beatitude House.....992-0265**  
Transitional housing; homeless women & children; furnished apartment, mental health therapy; case mgt.

**Catholic Charities of Ashtabula County...992-2121**  
Basic needs; Homeless asst; Housing, utilities, budget ed, foreclosure & pre-purchase asst; Diapers, formula, baby needs; Lucille's Loft; Suit Yourself; Legal Aid brief advice clinic; HALO; Second Chance Citizen Circle; SSI specialist; SOAR; benefit asst - homeless w/ disabilities; Rep. payeeship; Guardianship; Risk Avoidance Educ; Opening Doors Class; Bridges/Getting Ahead programs.

**Children Services Board.....(1-888)/998-1811**  
24 hr. hotline. Investigate/assess abuse/neglect; provide care for children who cannot remain in home. Connect families to needed social services. Kinship care service. License families for foster care/adoption.

**Cleveland Family Center for Missing Children and Adults.....216-232-6470**  
Supp./resources for those searching for a missing loved one; train law enforcement; community coaching

**Community Action Agency.....997-5957**

**2-1-1 Ashtabula County Info & Referral.....2-1-1**

**Community Development.....997-6005**

Self-sufficiency programs; rent & homeless assist.

**Housing and Energy Services.....997-5957**

Emergency HEAP; utility assist; home repair; weatherization.

**Women, Infants & Children (WIC).....998-7515**

Nutrition education/foods for pregnant women and children birth to 5 years old.

**Senior Nutrition.....998-3244**

Meals on Wheels Program; Senior Dining Sites.

**Community Action Home Visiting.....997-6015**

Free In-Home Parenting Ed. & Support for pregnant women & children birth to 3 years old.

**Head Start .....993-7716**

Free school readiness program serving income eligible families & children birth to 5 years old.

**Conneaut Human Resource Center.....593-5273**  
Health&Social Services; food pantry; Community Action outreach; Health Dept; Right Track; WIC clinic. Homemaker & handyman for seniors; Signature Health

**Conversation Station.....437-5442**  
After School & summer programs; youth activities; positive family activities; safe, wholesome environment

**Country Neighbor Program..(Andover).....689-0026**  
.....(Orwell)..437-6311

Client Advocacy; HEAP/emergency asst; job training & referral; Asht. Co. food bank/pantry; transportation; home health; household servs; Holiday distribution; copy & fax servs; volunteers; multi-generational programs; flu shots; support groups; community center; summer food program; home meal delivery, senior dining site. Paperwork/tax asst; social, educ, wellness programs/supports.

**Dream Center.....998-3732**

Food pantry; soup kitchen; bicycle repair/safety clinic; clothing bank, family-children-youth programs.

**Family & Children First Council.....998-8178**

Service Coordination for youth w/ multisystem needs; family-driven process based on strengths & needs; teach self-advocacy/sufficient skills.

**G.O. Community Development Corp.....997-0040**

Mobile&designated area food pantry, soup kitchen, clothing bank; baby items (HIP and Birthcare); after school computer lab, resource rooms.

**H2O.....624-0337**

Faith-based; interdenominational, nonprofit providing volunteer home repairs for disadvantaged Asht Co res.

**HOLA.....210-4222**

Hispanic Women's Organization of Lake & Ashtabula; community organizing, outreach & advocacy dealing w/ immigration, educ, healthcare & employment.

**Homesafe.....992-2727 OR 1-800-95ABUSE**

Asst for domestic violence; shelter for battered men/women/children; court/legal advocacy; referrals; peer/emotional support, outreach to schools & community (bullying, relationships, teen dating, violence, domestic violence); child advocacy.

**Hospice of the Western Reserve.....216-383-2222**

Hospice&Palliative care; pain/symptom mgt.; homecare(visits, meds, treatment, medical equipment); 24/7 phone support for caregivers; inpatient, 42 bed residential care; school crisis; grief support, most admissions within 24 hours of first call for help.

**Jefferson Community Center.....576-9052/3922**  
Fitness Center; sport programming for preK-HS; recreation & personal enrichment classes; community activities; rentals; senior center.

**Lighthouse Harvest Foundation.....998-7813**  
Clothing bank; soup kitchen; food pantry; senior outreach; personal products; linens; dishes.

**OhioMeansJobs Asht. County.....994-1234**  
Community Action; Ohio JFS; ATECH; OOD; yOI; Mature Services; Goodwill; Square One; Aspire.

**OSU Extension.....576-9008**

4-H Youth Develop.; team building, leadership, citizenship, camping, life skills, school enrichment, agricultural opportunities SNAPEd; Master Gardeners

**Red Cross.....216-431-3010**

Disaster Services; Emergency Services for Victims of Fire; Emergency Comm. for Family of Military.

**Salvation Army.....2-1-1**

Emergency Asst; 49-9 re-entry; multi locations.

**Samaritan House.....992-3178**

Housing for the homeless; client advocacy.

**Spiderweb.....576-4547**

Free coat/clothing program; Cinderella's Closet; household items; summer tutoring - JALSD stud.

**Starting Point.....998-3233**

Community based child care resource & referrals.

**Torchlight Youth Mentoring.....352-2526**

Mentoring; group foster home; foster care trans; school/site-based; entrepreneurship; inspire youth.

**VA Clinic (Ashtabula).....866-463-0912**

Provides health care to veterans; satellite clinic of the Erie VA Med. Ctr.; primary care, behavioral healthcare, specialty care.

**Veterans Service Commission.....964-8324**

Emergency financial asst/transportation. Asst w/ benefits prep & filing, records, educ. benefits, referral to VA medical cntrs, pension, burial asst.

**What If? Network.....812-6629**

Empower, support, encourage families; access local resources; navigate agencies/systems; personal care/ household items.

**YMCA.....997-5321**

For Youth Development, For Healthy Living, For Social Responsibility.

## EMPLOYMENT AND EDUCATION

- ACCESS (Ashtabula County Continued Education Support Services)** .....576-3125  
College/career advisory servs; for students, parents & adult learners; attain educ/skills for a successful career.
- Ashtabula Area City**.....992-1200
- After School Discovery**.....993-1060  
(Academic/enrichment opportunities for Preschool to 8th grade; licensed child care center)
  - Dragon Empowerment Ctr.** .....855-0081  
(Support Services and Resources)
- Ashtabula Co. Ed. Service Ctr**.....576-9023  
Parent Mentor; CLC Projs; background cks; Mentorship; Comm Liaisons; truancy supp.
- Building Bridges & Happy Hearts**.....998-0303
- Aspire**.....576-5599 or 576-6015  
Basic Skills; GED prep; adult refresher courses; E.S.O.L./U.S. Citizenship; medical readiness; transition to post-secondary edu; workplace edu.
- A-Tech**.....576-6015
- Buckeye Local**.....998-4411
- The E.D.G.E.** .....998-4411  
(Support Services and Resources)
- Conneaut Area City**.....593-7200
- Geneva Area City**.....466-4831
- Goodwill Industries**.....964-3565  
Employment assist. for ind/youth; skill development; vocational assessment; work experience & job placement asst; Certified training servs.
- Grand Valley Local**.....805-4545
- Mustang Stable** .....805-4545 ext. 5077  
(Support Services and Resources)
- Jefferson Area Local**.....576-9180
- Kent State University Ashtabula**.....964-3322
- Opportunities for Ohioans W/ Disabilities (Includes BVR & BSVI)** .....216-227-3250  
Personalized serv. to those w/ physical, mental, intellectual & emotional disabilities to help gain community integrated employment.
- Pymatuning Valley**.....293-6488
- Steps Towards Success**.....576-5599 or 576-6015  
Career nav; job search asst; reducing barriers to educ. and employment for adults 18+.
- yO! Youth Opportunities**....536-4070 or 994-1232  
Ages 14-24; Life skills; tutoring/GED prep; leadership; work exp; job search asst, housing stabilization.

## MEDICAL / HEALTH RELATED

- Ashtabula City Health Dept**.....992-7122/7123  
BP clinic; vaccines/shots; health ed.; BCMH; TB testing; birth/death certs.
- Ashtabula County Health Dept**.....576-6010  
BP clinic; vaccines/shots; physicals; health ed; BCMH; TB test; birth/death cert; vision/hearing test; Naloxone dist.
- Conneaut City Health Dept**.....593-3087  
BP clinic; vaccines/shots; health ed.; BCMH; TB testing; birth/death certs; Naloxone dist.
- Mya Center** .....990-9107  
Women's health clinic; unplanned pregnancies; physical & emotional well-being support.

## LEGAL/COURT ASSISTANCE

- Adult Protective Services**.....997-7777
- Ashtabula County Juvenile Court**.....994-6000
- Family Resource Center**.....994-6044  
24/7 access for PD as entry point for Asht. Co. juveniles. Family walk-ins Mon-Fri, 7am-midnight.
- Ashtabula Co. Court/Gov't Directory**.....576-9090
- Ashtabula County Sheriff's Dept**.....576-0055
- Legal Aid**.....1-888-817-3777  
Free high-quality, legal asst to low income indiv; Representation by attorneys; brief advice; legal educ.
- Mediation & Conflict Mgt. Services**.....576-3227
- Victim Assistance Program**.....576-3523  
Free info, advocacy, financial, emotional & confidential support to victims of crime.

## SUPPORT GROUPS & AGENCIES

- Alzheimer's Association**.....800-272-3900  
Free education/support to caregivers facing dementias.
- Ashtabula Area Intergroup**.....992-8383  
24-hour support/referral info for AA, NA, Celebrate Recovery, etc. Local meeting times/locations.
- B.A.C.A. (Biker's Against Child Abuse)**.....413-4335  
Empower; support; create safe space for abused kids.
- CRAFT**.....992-3121  
Community Reinforcement & Family Training; family/friends of those struggling w/ substance use disorder.
- Hopeline**.....988 OR 1-800-577-7849  
24-Hour free Crisis Hotline. OR text 988
- National Alliance on Mental Illness**.....606-6264  
NAMI; Eradication of mental illnesses; Improve quality of life for persons affected; Advocacy, educ, support.

## MENTAL HEALTH & SUBSTANCE MISUSE

- Anchor of Hope Resource Ctr**.....877-248-5327  
Provides hope & resources for families & indiv. journeying to healthier futures in mental/relational health & substance abuse; 24/7 phone support.
- Ash. Co. Mental Health & Recovery Services Bd**.....992-3121
- Ash. Co. Prevention Coalition**.....992-3121
- BrightView Health**.....833-510-4357  
Comprehensive substance abuse drug treatment prog.
- Cleveland Rape Crisis Cntr**.....423-2020  
Specialized servs for survivors of rape/sexual abuse. Counseling; support groups; victim's assistance.
- Community Counseling Center**.....998-4210  
Case mgt.; Children's day treatment; counseling; medication-assisted treatment; prevention servs; psychiatry; supported employment servs; substance abuse disorder treatment; dual diagnosis treatment.
- Family Pride of Northeast Ohio**.....536-5680  
In-home mental health & substance abuse assessments; Indiv, family/couples counseling; case mgt; parent ed; telehealth.
- Glenbeigh**.....563-3400/1-800-234-1001  
Inpatient/outpatient drug & alcohol treatment servs for adults; Rapid evals; assessments; detox; inpatient rehab; PHP; IOP; extended residential care; sober living; cont. care; recovery support; family/specialty programs; MAT ed/support.
- Lake Area Recovery Center (LARC)**.....998-0722  
Intervention/treatment for SUD; Evidence-based recovery groups; outpatient & residential servs (preg. women/inf accepted); Driving intervention prog; Smart Recovery; Treatment/ servs for Asht. Co. Spec dockets; Peer Supp; Case mgt.; Recovery Housing.
- Signature Health**.....992-8552  
Outpatient mental health; addiction recovery; primary care & infectious disease servs; HIV & STI testing; All ages; Walk-in assessments; pharmacy; lab; telehealth. Indiv, child & family counseling & case mgt; EMDR, PHP; Psych evals; therapy; med. mgt.; Med assisted treatment; IOP; Sexual & reprod. Health; Conneaut: assessments, counseling, psych treatment.
- Square One Health**.....650-5030  
Residential inpatient drug/alcohol treatment for men.